

# SIMPLE, POWERFUL, CLOUD REMOTE MONITORING AND MANAGEMENT

Autotask Endpoint Management is a simple, powerful, and 100% cloud remote monitoring and management (RMM) solution. It allows you to securely and effectively manage your client's IT infrastructure with powerful automation tools such as network monitoring, patch management, and remote control. Autotask Endpoint Management integrates seamlessly with Autotask PSA allowing you to deliver superior customer service with the most cost efficiency and lowest total cost of ownership.

## HOW AUTOTASK ENDPOINT MANAGEMENT BEATS LEGACY RMM TOOLS

### Simple and Easy to Use

It's easy to deploy and use with pre-configured functionality and an intuitive user experience. So, there's no need for a dedicated owner/ service director to run the system and built-in simplicity allows you to spread responsibility to technicians with varying skill levels. This mitigates risk and allows the team to scale more rapidly and its policy-driven infrastructure saves you time and money.

### Born in the Cloud

Autotask Endpoint Management is 100% cloud, which means it's accessible anywhere with no on-premise components ever. You don't need to worry about ongoing software upgrades, backups, and maintenance, which saves you time and money. It is a reliable platform with a proven track record of 99.99% uptime.

### Scalable and Elastic with AWS

Each year, more and more devices are becoming network-enabled and thus need to be secured and managed. Since Autotask Endpoint Management runs on Amazon Web Services (AWS), there is no limit to the number of devices you can support, no risk of performance issues, and no need to purchase and maintain on-premise hardware.

### Fully Unified with Autotask PSA

Autotask PSA+Autotask Endpoint Management advanced integration is entirely unique to our industry—it is the only integration between PSA and RMM that provides a seamless, secure cross-product user experience, real-time asset management, and consolidated analytics for devices and alert activity. It is a truly unified platform that enables you to deliver superior service and generate higher profits.

## PROACTIVELY MANAGE YOUR CLIENTS' IT INFRASTRUCTURE



### Audit and Discovery

Before you can manage your client's IT infrastructure, you need to know what they have in place. Quickly find all devices in the network using the Autotask Endpoint Management Network Discovery tool. Maintain an up-to-date hardware and software inventory for all devices with automated change monitoring.

### Patch Management

Autotask Endpoint Management automated patch policies keep your clients' machines secure without the need for manual intervention. Flexible patch approvals and local caching allow you to support larger networks, custom notifications give teams control over reboots, and comprehensive reporting and interactive dashboards provide visibility into client networks. Automate patching, minimize downtime, and improve customer experience.

## Automation and Scripting

Deploy your own applications or keep third-party applications up-to-date automatically. Build powerful scripts for device monitoring in your preferred scripting language. Save time and on-board both clients and devices with ease using a multitude of free content (scripts) readily available in the ComStore.

## Monitoring

Real-time monitoring on any device. Monitor for performance issues like low disk space, high CPU, low memory and network latency. Monitor any application, platform or device using our built-in powerful monitors like WMI, Perfmon, SNMP, Network Bandwidth, and Eventlog. Stay on top of issues with automatic remediation and email notifications.

## Remote Support

Autotask Endpoint Management offers a superior remote control experience. You can simply control any screen using our integrated VNC, RDP, and Splashtop tools. There are also tools that allow you to help clients without interrupting their daily activities. You can manage and support any network device using its integrated SSH/Telnet and HTTP proxy.

## Reports and Dashboards

The reporting functionality allows you to provide your clients with regular reports about the services you're providing. Autotask Endpoint Management has a powerful API that allows you to integrate into other tools or run custom reports. It offers actionable dashboards so you can see a graphical representation of what's going on and then quickly take action to resolve issues.

## Supported Platforms

Windows, Linux, MacOS, iOS, Android, VMWare, and SNMP Devices.

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**To learn more about Autotask Endpoint Management and the entire Autotask solution suite, please visit [www.autotask.com/solutions](http://www.autotask.com/solutions).**

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